

# RESIDENT NEWS LETTER

May 2026

## Managers Surgeries

Manager's surgeries will be held every Thursday between 12:30 pm and 1:30 pm. This time is dedicated to service users, visitors and staff that would like to discuss any concerns they may have. Lauinia has a confidential and open door policy, so please feel free to come and say hello!

## Visiting Guidelines

Upon arrival, all visitors must sign in via our self-check-in tablet. This helps to ensure your safety in the case of an emergency. Whilst there are no set times for visiting hours, we ask that you avoid meal times as this can be a very busy part of the day. Thank you.

## Upcoming Events

- 8th May V:E Day
- 12th May International Nurses Day
- 21st May National Tea Day
- 28<sup>th</sup> May Ukulele Group Entertainment
- 31<sup>st</sup> May National smile Day

## A Warm Welcome

A very warm welcome to all of our new residents! We are very excited for you to join our Warrens Hall family! Mrs TG, Mr TRG and Mrs MM. We hope that you will be very happy here at Warens Hall

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## Exciting News!

We would like to introduce our new well-being coordinator, Sarah! A massive welcome to Sarah, we hope you will be very happy here at Warrens Hall. Sarah has some very exciting ideas, and any suggestions and ideas for daily activities and well-being are always welcome. Please speak to Sarah about them

### Personal Allowance

We can hold account for residents' personal allowance here at Warrens Hall. This Includes:

- Chiropodist every 5-6 weeks
- Hairdresser every other Wednesday
- Taxis
- Small items from the shops
- Toiletries

If you wish to leave any money for your relative, please speak to Nikki at reception who accepts cash

Please note the hairdresser and the chiropodist are not employed by Warrens Hall so if there is no money in your relatives account we will not be able to put them on the list

### Resident and relative meeting

Please see dates below for our relatives and residents meetings in 2026. Tea, coffee, and cakes will be held in the Malvern Lounge. If you wish to have a copy of the minutes, please see Nikki in reception

#### Residents meeting dates

19/6/26

18/9/26

4/12/26

#### Relatives meeting dates

22/5/26

14/8/26

27/11/26

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## Heads Of Department

Home Manager - Lavinia Tudora  
Clinical Deputy Manager - Chaddel Charles - Grell  
Head of Housekeeping - Tina Lingard  
Head Chef - Gale Hill  
Maintenance - David Garrison  
Well-Being Coordinator - Sarah Whitehouse  
Administrator - Nikki Share

## Mental Health Awareness month

Mental health awareness is held throughout the month of May. It is a dedicated time for the health and social care workers as well as the public to uphold and promote the meaning of mental health and how actions can be taken to help it. Encouragement of small daily actions can be done to ensure people receiving care can be helped with mental health issues that arise on a daily basis.

## Complaints and messages

If you feel your concerns require addressing as a complaint, please ask to see the senior nurse on duty or contact the manager Mrs Lavinia Tudora via email at [admin@warens hall.c o.uk](mailto:admin@warens hall.c o.uk) to discuss your concern and advise on how they will be addressed.

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## Care Home Open Week B

From the 15<sup>th</sup> to the 21<sup>st</sup> of June, we are participating in care home open week, care home open week is an annual event where care homes across the UK open their doors and showcase the vibrant lives of residents and the work of care professionals, this is a very exciting week along with it comes fun games, and activities for all, the more the merrier so please invite family and friends to share the fun.

## Fixxon

Fixxon, provides a dignified comfortable, durable and quick alternative to labelling all clothing and underwear, regardless of material or colour.

Our buttons will not fade or detach in the laundry but easily removed using the remover tool provided. The buttons have an unlimited amount of re-use you can remove and reattach the buttons to other items of clothing as much as you like.

As a home we find this system works well to reduce the amount of lost property and have been trialing it for the last few months and it has significantly reduced the number of items going missing.

We are advising everyone to use this system, to purchase the buttons it will be a charge of.

24 buttons - £15.35 including delivery

48 buttons - £26.00 including delivery